

March 2025





March 2025

#### **Table of Contents**

Introduction	2
WSS Supplier Set Up Register to access the WSS Supplier Portal Workday Central Login Update your WSS User Profile	2 2 4 5
Respond to a Sourcing Event Accept Bid Terms and Conditions (If Required) Intent to Submit and Deadlines Event Form - Questionnaires Event Form - Worksheets Event Form - Attachments Event Form - Offline Process Submit a Bid Proposal Revise a Bid Proposal	6 6 7 12 13 14 16 19
Sourcing Event Communication  Message Center  Message Center - Chat	21 21 23
Contract Review	24
Onboard into APA Financial System	27
Supplier Forms Accessing the Supplier Form Responding to the Supplier Form Submitting the Supplier Form Responding to Feedback	28 28 29 33 35
Additional Login Information	38
Receiving System Notifications	39



March 2025

#### INTRODUCTION

APA introduced a new cloud-based sourcing platform called Workday Strategic Sourcing (WSS) on November 1<sup>st</sup> 2023. This document is intended to guide suppliers on how to respond to APA sourcing events and/ or contract renewals via the WSS platform.

#### WSS SUPPLIER SET UP

Access to the WSS Supplier Portal is by email invitation only. When you're invited to participate in an APA Sourcing Event for the first time, you'll receive an email with a link to register using Workday Central Login. You'll then be able to sign into WSS and view the Sourcing Event (RFX).



 $\underline{\textbf{Note}} \text{:} \ \mathsf{You} \ \mathsf{may} \ \mathsf{need} \ \mathsf{to} \ \mathsf{ask} \ \mathsf{your} \ \mathsf{IT} \ \mathsf{team} \ \mathsf{to} \ \mathsf{whitelist} \ \mathsf{Workday.com} \ \mathsf{domain}.$ 

#### REGISTER TO ACCESS THE WSS SUPPLIER PORTAL

Step	Action
1.	Open the email from APT Management Services Pty Ltd.
2.	Select Sign up / View this RFX to navigate to the registration page.
	[EXT]: APT Management Services Pty Ltd   You're invited to respond to a RFQ  Workday Strategic Sourcing Sandbox <no-reply_strategicsourcing@workday.com>  To</no-reply_strategicsourcing@workday.com>
	You've been invited  COMPANY APT Management Services Pty Ltd  RPD  COMMER  REVISE DUE: 2010/2023 at 15:00 AEDT  GUESTIONED DUE: 2510/2023 at 15:00 AEDT  GUESTIONE DUE: 27170/2023 at 15:00 AEDT  APT Management Services Pty Ltd is using Workday Strategic Sourcing to manage the submission process for this RPQ.  UNION That Service  2010/2023 at 15:00 AEDT  APT Management Services Pty Ltd is using Workday Strategic Sourcing to manage the submission process for this RPQ.
3.	You will be asked to verify your email. Click <b>Send a Verification Code.</b> You will receive an email with a 6-digit code to input into the page, then press <b>Verify Email</b> .
4.	Continue to Set Up Your Account, enter your name and create a password. Press Create Account.
5.	Next set up an Authenticator App with Workday Central Login, you can do this by scanning the QF code into your chosen authenticator app or manually entering the account and secret key provided of the screen.
6.	The authenticator app will provide you with a 6-digit code, enter the code and press Connec Authenticator App.





March 2025

7. You can then optionally enter a mobile number.

8. Next, you must accept the **Terms of Service** by selecting the check box. Then add a **Job Title**, **Phone Number** and select your **Time zone**. Click **Save and Finish**.

TIP: Bookmark or favourite the Workday Central Login page.

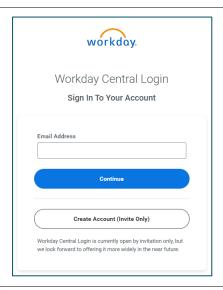


March 2025

#### WORKDAY CENTRAL LOGIN

Once you have registered in the Workday Central Login, you can login to view the Sourcing Event to which you've been invited to respond. If you are having login issues, please refer to 'Additional Login Information' on page 34 of this guide.

## 1. Access the Workday Central Login page. 2. Enter your email address in the Email field. Then press Continue 3. Enter your password in the Password field 4. You will be prompted to verify your identify with a 6-digit code available from your chosen authenticator app



View the Sourcing Event you're invited to in the RESPONSES > REQUESTS section of your home page.
 TIP: In the Title field, select the hyperlink to open the event and respond.





**Note:** The **Respond to a Sourcing Event** section of this guide contains step-by-step instructions on how to respond to an APA Sourcing Event.

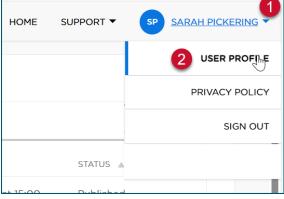


March 2025

#### UPDATE YOUR WSS USER PROFILE

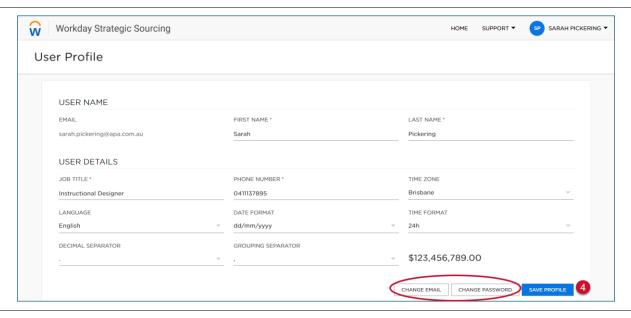
The User Profile option lets you manage your personal and contact details as well as system preferences such as time zone, preferred time format etc.

## Step Action Select the drop-down arrow next to your name in the top right. Select USER PROFILE from the list. HOME SUPPORT ▼ SP SARAH PICKERING



3. Complete or update all relevant details.

TIP: You can change your email address and password via buttons at the bottom of the page.



4. Click **SAVE PROFILE** to update the changes.



March 2025

#### RESPOND TO A SOURCING EVENT

This guide provides detail on how to submit a response to an APA Sourcing Event. You must be invited by APA via an email to be able to respond to a Sourcing Event.



Note: You must be registered via Workday Central Login before you can respond.

#### ACCEPT BID TERMS AND CONDITIONS (IF REQUIRED)

If APA have made it mandatory, you must first accept APAs <u>bid</u> Terms and Conditions (T&Cs) before you can review the Sourcing Event.



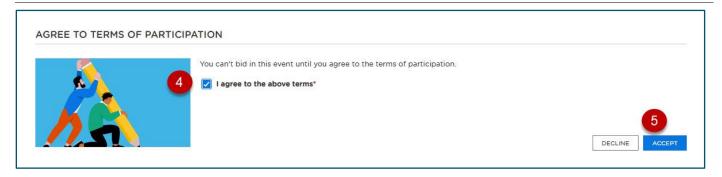
Note: These are not the contract T&Cs.

### Step Action 1. Login to WSS via the Workday Central Login.

2. Select the hyperlink of the Sourcing Event in the RESPONSES > REQUESTS section.



- 3. Review the bid **Terms and Conditions**.
- 4. Scroll to the bottom of the page and select the **I agree to the above Terms** checkbox.
- 5. Click ACCEPT.







March 2025

#### INTENT TO SUBMIT AND DEADLINES

After you've <u>accepted APAs bid T&Cs</u> you can review the Sourcing Event and decide whether you are going to submit a bid or not. There are 3 deadlines associated with a Sourcing Event which the APA sourcing manager determines:

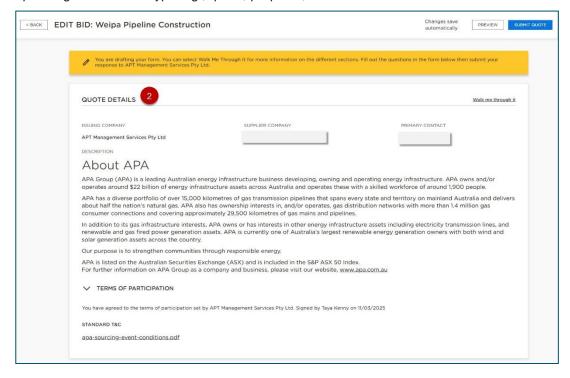
Supplier RSVP Deadline: The date by which you must register your intent to either submit a bid or not.



Note: To ensure you submit information to APA on time, set your time zone in your User Profile.

- Supplier Question Deadline: The last date you can submit a question via the <u>Message Center</u> to the sourcing manager regarding the Sourcing Event. You can continue to view the questions and answers that you or your team submitted before the deadline.
- Submission Deadline: The date by which you must submit your bid if you have registered your intent to bid.

- Ensure you've accepted APAs bid T&Cs.
- 2. Review the text in the **QUOTE DETAILS** section. <u>Note</u>: the naming conventions/information will differ depending on the event type e.g., quote, proposal, information tender etc..

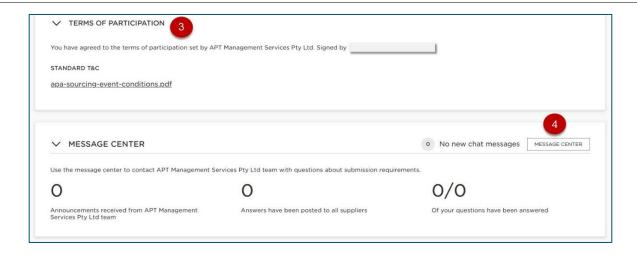


- You can expand the Terms of Participation section to review the bid T&Cs.
- 4. Use the <u>MESSAGE CENTER</u> to ask APA questions, or respond to questions from APA before the Supplier Question Deadline

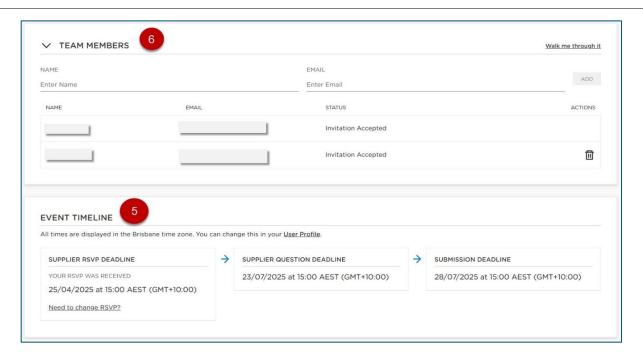




March 2025



- 5. The **EVENT TIMELINE** section displays the deadline dates for the **Sourcing Event**.
- You can invite other members of your team to contribute to the bid proposal via the TEAM MEMBERS section.
  TIP: If your colleague registered in WSS via the Workday Central Login previously, they could sign in and access the Sourcing Event immediately. Otherwise, they'll receive an email invitation with a link to create an account.



- 7. Click **OPEN** to review the questions if there is a **RESPONSE SHEET** in the **QUOTE FORM > Response Sheet** section.
- 8. Click **OPEN** to review the questions if there is a **WORKSHEET** in the **QUOTE FORM > Worksheet** section.
- 9. Drag/drop documents or browse files within the **ADDITIONAL DOCUMENTS**.

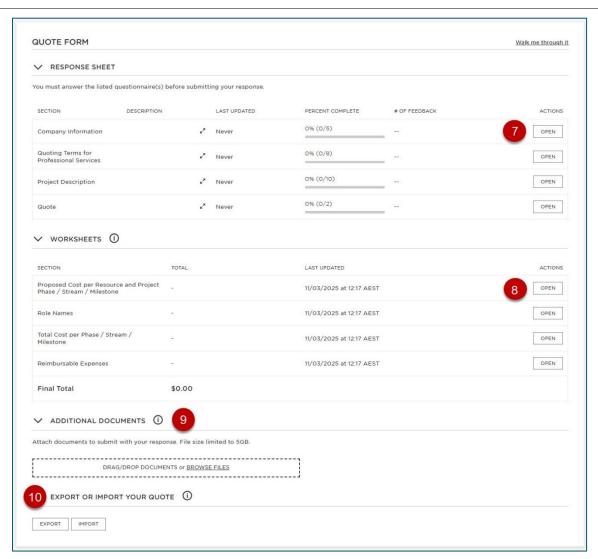




March 2025

**TIP:** Additional documentation may be required refer to the <u>EVENT FORM – ATTACHMENTS</u> section of this guide for more information.

10. **EXPORT OR IMPORT YOUR QUOTE** to take your bid offline. For additional information see the <u>EVENT FORM – OFFLINE PROCESS.</u>

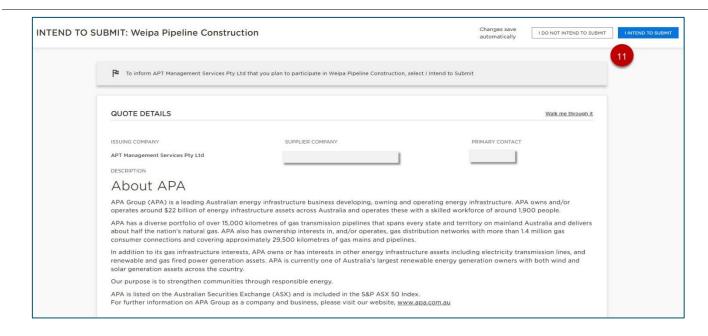


- 11. After your review of the Sourcing Event, select either:
  - I DO NOT INTEND TO SUBMIT
  - I INTEND TO SUBMIT

**TIP:** The RSVP deadline by which you must register your intent to bid displays within the EVENT TIMELINE section.



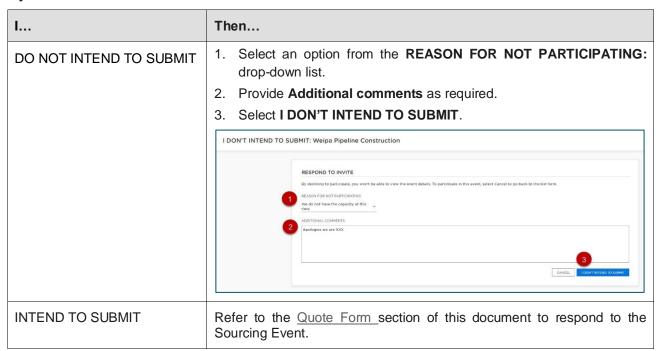




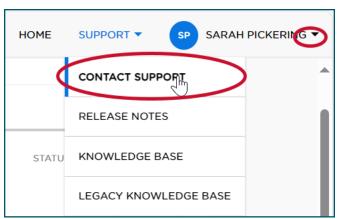


March 2025

#### 12. If you selected:



**TIP:** If you change your mind about participating in a bid event, you can select **I Intend to Bid** at the bottom of the Sourcing Event if the invitation RSVP deadline hasn't expired. If the deadline has passed, you can submit a ticket by selecting **SUPPORT > CONTACT SUPPORT**, and the support team can help you change your response to the invitation.





March 2025

#### **EVENT FORM - QUESTIONNAIRES**

The Sourcing Event you're responding to may include questionnaires that you're required to complete.

## Step Action Login to WSS via the Workday Central Login. Select the hyperlink of the Sourcing Event. Ensure you've accepted the bid T&Cs as well as registered your intent to submit.

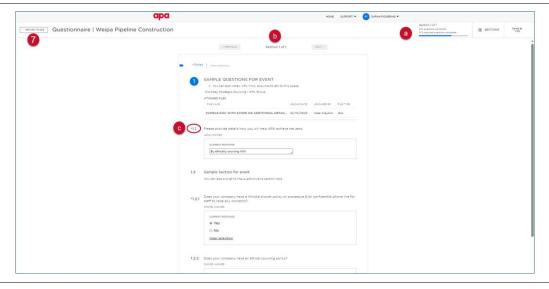
4. Navigate to the **QUOTE FORM > Response Sheet** section.

<u>Note</u>: the naming conventions of this FORM will differ depending on the event type e.g., quote, proposal, information tender etc..

5. Click **OPEN** to access the questionnaire.



- 6. The questionnaires:
  - a. has a count of the questions and required questions that have been answered.
  - **b.** can have multiple sections of questions for you to complete. **TIP:** Use **NEXT** and **PREVIOUS** to navigate between sections. When **NEXT** is greyed out you have reached the end.
  - **c.** mandatory (required) questions are marked with an **asterisk**. **TIP:** If you don't complete required questions, you can't submit the questionnaire.





March 2025

7. Click **RETURN TO BID** when you've completed the questionnaire.

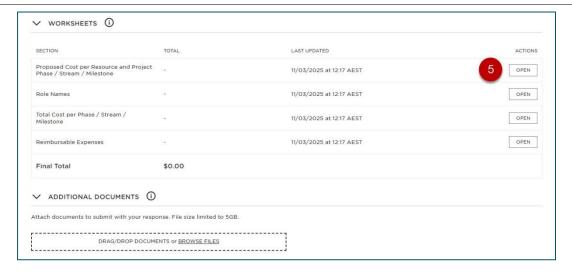
TIP: The WSS portal automatically saves your responses to the questions there is no save button.

#### **EVENT FORM - WORKSHEETS**

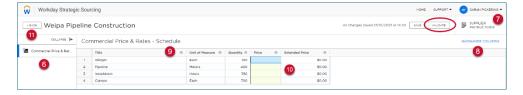
The Sourcing Event you're responding to may include worksheets that you're required to complete.

## 1. Login to WSS via the Workday Central Login. 2. Select the hyperlink of the Sourcing Event. 3. Ensure you've accepted the bid T&Cs as well as registered your intent to submit. 4. Navigate to QUOTE FORM > WORKSHEETS section.

5. Click **OPEN** under ACTIONS for any of the Worksheet Sections.



- 6. View and access all the worksheets in the panel on the left.
- 7. Click **Supplier Instructions** to view worksheet instructions and notes from the sourcing manager.



- 8. Display or hide columns using **Show/Hide Columns** and clicking **Update View.**
- 9. Apply filters to view the items you want to bid on by clicking the 3 horizontal lines in the column header, selecting the conditions and values, and clicking Apply Filter. Calculated totals change as you apply filters.
- 10. Enter bids on the highlighted rows of the worksheets.





March 2025

**TIP:** To identify what you need to do to submit your bid, you can select **VALIDATE** to highlight the cells you must complete. A side panel also displays showing the line items and columns that need information. When you complete all highlighted cells, *Worksheet Valid* displays when you select Validate.

 Click BACK when you've completed the worksheet(s). TIP: The WSS portal automatically saves your responses.

#### **EVENT FORM - ATTACHMENTS**

The Sourcing Event you're responding to may require you to add certain documentation before you can submit the bid. You can also opt to upload any attachments of your own.

## Step Action 1. Login to WSS via the Workday Central Login. 2. Select the hyperlink of the Sourcing Event. 3. Navigate to QUOTE FORM > REQUESTED DOCUMENTS section.

Select UPLOAD NEW FILE and select the required document when the sourcing manager has requested

- 5. Navigate to **QUOTE FORM > ADDITIONAL DOCUMENTS** section.
- Drag and drop files from your PC to the box, or

you provide a particular document.

Click BROWSE FILES locate and attach any supporting documentation to your proposal.

#### TIPS:

4.

- You can attach as many files as necessary; each file can be up to 5GB.
- Wait for the upload to complete before navigating away from the page.



- 7. Navigate to **ADDITIONAL COMMENTS**.
- 8. Type in any relevant text in the **DESCRIPTION** field.





March 2025



9. Refer to the <u>Submit a Bid Proposal</u> section of this document to submit your bid



March 2025

#### **EVENT FORM – OFFLINE PROCESS**

The WSS Supplier Portal gives you the option of exporting the Sourcing Event and creating your response using Excel.

#### Step Action

- 1. Login to WSS via the Workday Central Login.
- 2. Select the hyperlink of the Sourcing Event.
- 3. Navigate to **EXPORT OR IMPORT YOUR QUOTE** section. <u>Note</u>: the naming conventions of this action will differ depending on the event type e.g., quote, proposal, information tender etc..

**TIP:** Click the "i" info button to view additional instructions in the pop-up and click into the link at the bottom of the pop-up for further Workday instructions on how to submit bids with excel.

- Click EXPORT.
- 5. Click **DOWNLOAD** in the pop-up to download the Sourcing Event to Excel.

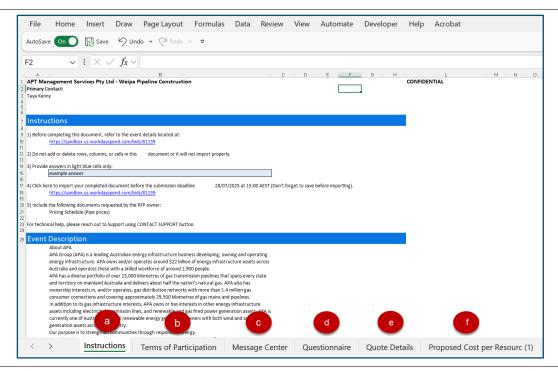


- 6. Open the downloaded file, it is organised into multiple tabs, such as:
  - a. Instructions on how to fill out the spreadsheet.
  - b. Terms of Participation
  - c. Message Centre
  - d. Questionnaires
  - e. Quote details
  - f. Worksheets





March 2025



7. Read the **Instructions** tab on the spreadsheet.

**TIP:** If you don't receive questionnaires or worksheets to complete, the sourcing team might ask you to submit specific documentation to complete your bid proposal.

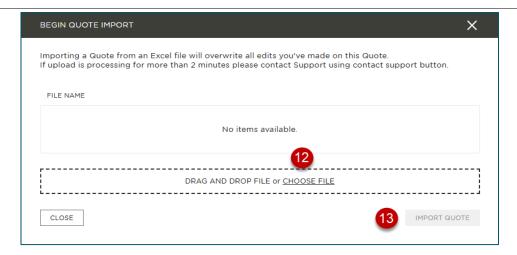
- 8. You can enter **information** into any cells highlighted in **blue**.
  - **TIP:** To ensure your information imports correctly all other cells are locked, you can only edit the blue cells to provide details.
- 9. When complete, save your **Excel spreadsheet** before you upload it back into the WSS portal.
  - **TIP:** When naming the file, don't include special characters in the name. Special characters can cause errors when uploading.
- Navigate to EXPORT OR IMPORT YOUR QUOTE section.
- Click IMPORT.
- 12. To upload your **Excel spreadsheet**, you can:
  - Drag and drop the file from your PC to the pop-up box, or
  - Click CHOOSE FILE to locate it on your PC.
- 13. Click **IMPORT QUOTE** again to complete the import operation when the file finishes loading.

Result: A Quote Import Successful message displays, and you can view your bid using View My Response.





March 2025



**TIP:** If you want to change your bid proposal, we recommend that you export the Excel file each time you update to ensure you are working from the most up to date copy of your bid proposal. If the sourcing team makes any updates to the structure of the bid event, you must export the bid again, because you won't be able to import it back into the WSS portal if the format doesn't match.

- 14. Navigate to **ADDITIONAL COMMENTS.**
- 15. Type in any relevant text in the **DESCRIPTION** field.
- 16. Refer to the Submit a Bid Proposal section of this document to submit your bid



March 2025

#### SUBMIT A BID PROPOSAL

When you have completed responding to the Sourcing Event you must submit it before the Submission Deadline date.

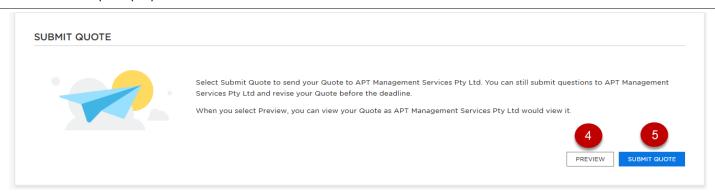
# 1. Login to WSS via the Workday Central Login. 2. Select the hyperlink of the Sourcing Event. 3. Ensure you have completed the following: • your responses to any questionnaires and/or worksheets • uploading any documentation 4. Click PREVIEW to view your proposal in a read-only view that APA will see. Close this window when you are

finished reviewing.

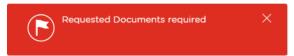
5. Click **SUBMIT QUOTE** at the bottom of the screen to finalise your bid submission. **Note**: the naming

conventions of this action will differ depending on the event type e.g., quote, proposal, information tender etc..

Result: The APA sourcing manager receives an email to notify them that you've submitted your bid. You can submit incomplete bids, however, it's up to the APA sourcing manager to determine whether to accept an incomplete proposal.



TIP: If you have not completed all of the mandatory items, a warning message will display.



- 6. Click GO TO DASHBOARD.
- 7. In the **RESPONDED** tab of the homepage, you can view the status of your submission on the bid event, including the date and time of the submission.





March 2025



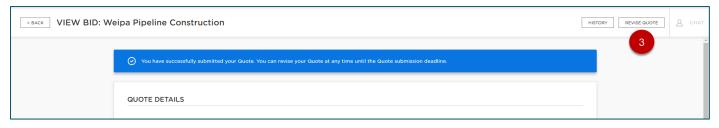


March 2025

#### **REVISE A BID PROPOSAL**

You can revise your bid via the WSS Supplier Portal if it is before the submission deadline. Depending on the bid proposal, the APA sourcing manager can also request, by email or chat, further clarification on your bid submission.

## Login to WSS via the Workday Central Login. Select the hyperlink of the Sourcing Event in the RESPONDED section. Click REVISE QUOTE.



- 4. Make your changes.
- 5. Click **RESUBMIT QUOTE.** <u>Note</u>: the naming conventions of this action will differ depending on the event type e.g., quote, proposal, information tender etc..

**TIP:** If you want to revise the bid quote but it's after the submission deadline, contact the APA sourcing manager directly via the <u>chat function</u> or email.

#### SOURCING EVENT COMMUNICATION

In WSS there are two ways you can message (and respond to messages) with APA on a Sourcing Event.

- 1. Message Center, and
- 2. Supplier Chat

#### MESSAGE CENTER

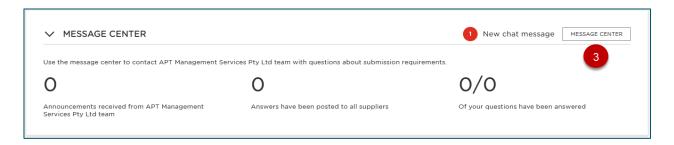
The Message Center provides the ability to communicate with APA. Please be aware that the availability of the Message Center is linked to the <u>Supplier Question Deadline</u>. This the last date you can submit a question via the Message Center to the sourcing manager regarding the Sourcing Event. You can continue to view the questions and answers that you or your team submitted before the deadline.

	, ,
Step	Action
1.	Login to WSS via the Workday Central Login.
2.	Select the hyperlink of the Sourcing Event.
3.	Click MESSAGE CENTER.

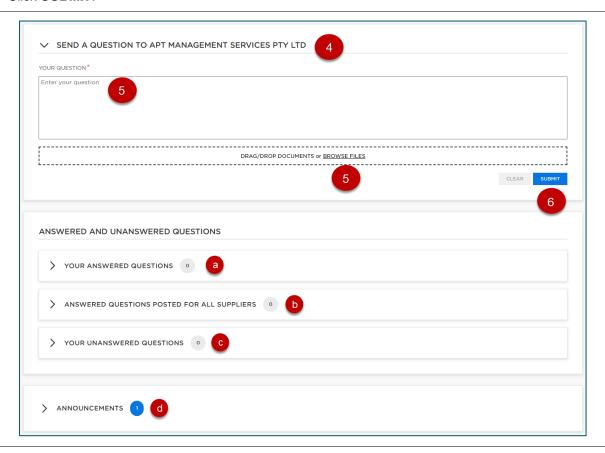




March 2025



- 4. To send a message, expand the **Send a Question** section.
- 5. Type the question or add a file.
- 6. Click **SUBMIT**.



#### 7. You can:

- **a.** View your Answered questions questions you've asked and the answers that you've received from the sourcing team. **Note:** When the sourcing team replies to your questions, you will receive an email notification.
- **b.** View questions to all suppliers.
- c. View your Unanswered questions.
- d. View Announcements to all suppliers.



March 2025

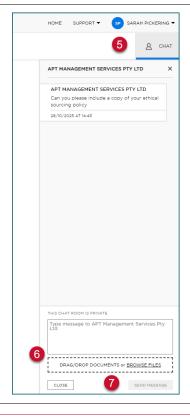
#### **MESSAGE CENTER - CHAT**

The Chat provides the ability to communicate with APA. To be able to utilise the chat function, APA must initiate the communication option.

# 1. Login to WSS via the Workday Central Login. 2. Select the hyperlink of the Sourcing Event. 3. An indicator will display when you have a new message. TIP: You will also receive an email alerting you to the message 4. Click MESSAGE CENTER.



- 5. Click **CHAT** in the top right of the screen.
- 6. Respond to the message by typing text or uploading files,
- 7. Click **SEND MESSAGE**.





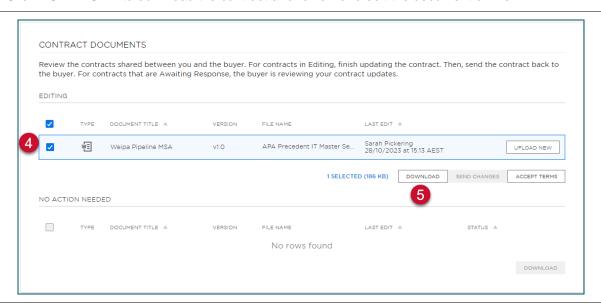
March 2025

#### **CONTRACT REVIEW**

Once you have been awarded a bid, APA will commence contract negotiations via the WSS Supplier Portal.

#### **Action** Step 1. Login to WSS via the Workday Central Login. 2. Select the hyperlink of the contract in the CONTRACTS section. 3. Select the contract from the list of Contracts on the Home page. TIP: The Status will display Editing - Needs Attention. CONTRACTS DOCUMENT TITLE A CONTRACT ID APT Management Services Pty Ltd Weipa Pipeline MSA #669 Editing - Needs Attention

- Select the Contract checkbox.
- 5. Click **DOWNLOAD** to download the contract and review and edit the document offline.



6. Open the **downloaded contract** and make any necessary changes.

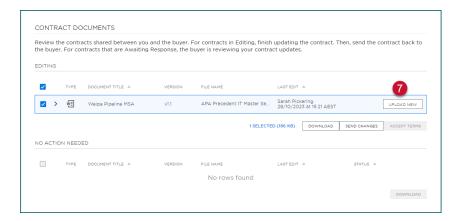


Note: When editing the contract document offline, ensure Word Track Changes is on.

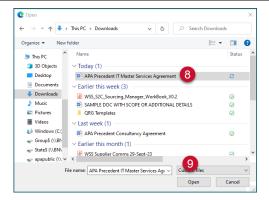
7. Click **UPLOAD NEW** once you've completed your changes.



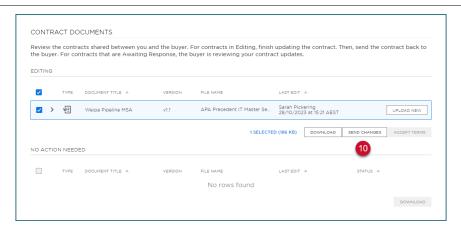




- 8. Select the **contract**.
- 9. Click Open.



#### 10. Click SEND CHANGES.



11. Click **SEND CHANGES** in the pop-up for APA to receive the updated contract.



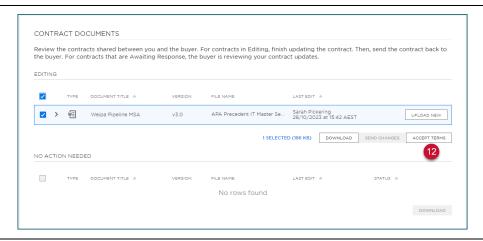




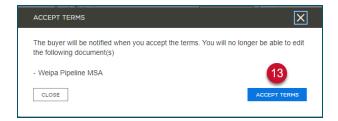
March 2025

12. Click ACCEPT TERMS when you are happy with the contract.

**TIP:** During the negotiation phase, the contract may go back and forth between APA and yourself a few times.



13. Click **ACCEPT TERMS** in the pop-up.



14. APA will send the finalised contract to be executed via DocuSign.



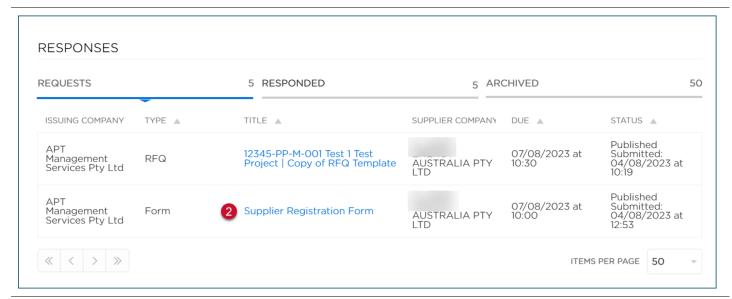
March 2025

#### ONBOARD INTO APA FINANCIAL SYSTEM

For new Suppliers that have been awarded a bid, APA will request an onboarding form to be completed. This form enables APA to gather critical business and banking information.

#### Step Action

- Login to WSS via the Workday Central Login.
- 2. Select the hyperlink of the onboarding form in the Requests section.



3. Enter the requested information into the form.

**TIP:** You can add Contacts to this form so that the APA has the correct contact information for you and colleagues at your organisation.

Click Finalize once complete and you're ready to submit.

TIP: You can click Save Draft to save your incomplete form and return to finalise it later.





March 2025

#### SUPPLIER FORMS

This guide provides detail on how to submit a response to an APA Supplier Form. You must be invited by APA via email to be able to respond to a Supplier Form.

The Supplier Form guide contains the below information:

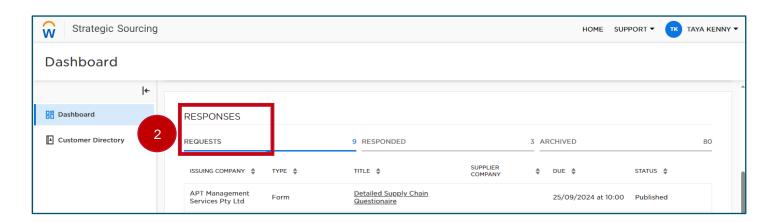
- 1. How to Access the Supplier Form page 28
- 2. How to Respond to the Supplier Form page 29
- 3. How to Submit the Supplier Form page 33
- 4. How to Respond to Feedback page 35

#### ACCESSING THE SUPPLIER FORM

#### Option 1: Locate the Form within WSS

#### Step Action

- 1. Login to WSS via the Workday Central Login.
- 2. View the Supplier Form you have been invited to in the **RESPONSES > REQUESTS** section of your home page. TIP: In the Title field, select the hyperlink to open the form and respond.



#### **Option 2: Access the Form Via Email**

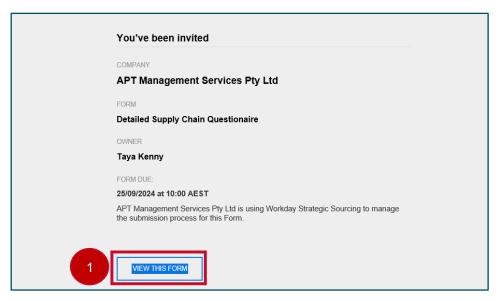
#### Step Action

1. When you have been invited to complete the supplier form, you will receive an email directly from Workday. Click the **View This Form** link within the email, this will take you directly to the form within WSS.





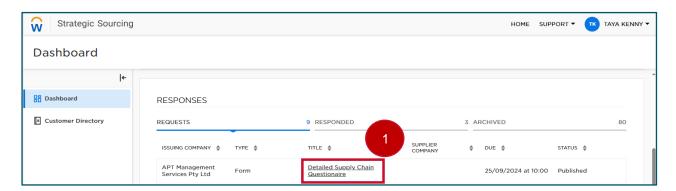
March 2025



#### RESPONDING TO THE SUPPLIER FORM

#### Step Action

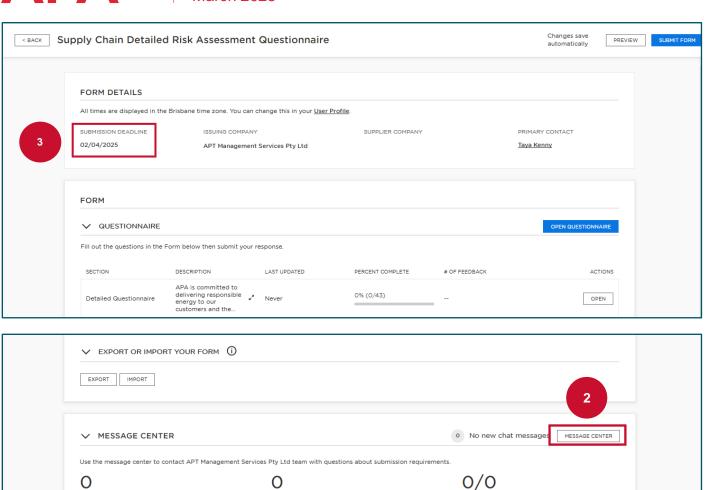
1. Select the hyperlink of the Supplier Form in the **RESPONSES > REQUESTS** section.



- 2. Use the **MESSAGE CENTER** to ask APA questions or respond to questions from APA before the Submission Deadline. TIP: for more details about how to utilise the MESSAGE CENTER refer to page 21-23.
- 3. View the form **SUBMISSION DEADLINE** under the **FORM DETAILS** section.
- 4. You can invite other members of your team to contribute to the form via the **TEAM MEMBERS** section.







Answers have been posted to all suppliers

EMAIL

taya.kenny@apa.com.au

Enter Email

STATUS

Invitation Accepted

Of your questions have been answered

ADD

ACTIONS



Announcements received from APT Management Services Pty Ltd team

✓ TEAM MEMBERS ①

NAME

Enter Name

NAME

Taya Kenny

March 2025

- 5. Under the **FORM** section select **OPEN QUESTIONAIRE** or **OPEN** under the Actions heading to respond to the form.
- 6. Alternatively, you can export the form to complete it offline by pressing the **EXPORT FORM** button, and once it is filled in, select the **IMPORT FORM** button to reupload the form into the system for submission.

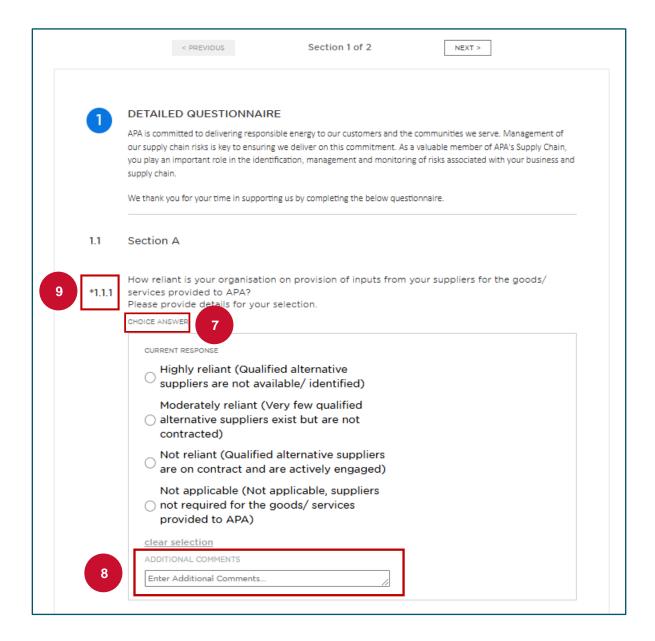






March 2025

- 7. The form may encompass a variation of questions, including multiple choice, multi-select options, file requests, short answers, and long answers. **Note**: When you commence filling out the form, your responses are automatically saved, and you will be able to pick up from where you have left off at any point.
- 8. Most questions will have an **ADDITIONAL COMMENTS** section that allows you to expand on your response.
- 9. Required questions can be identified by an Asterix if you have not answered all required questions, you will not be able to submit the form.

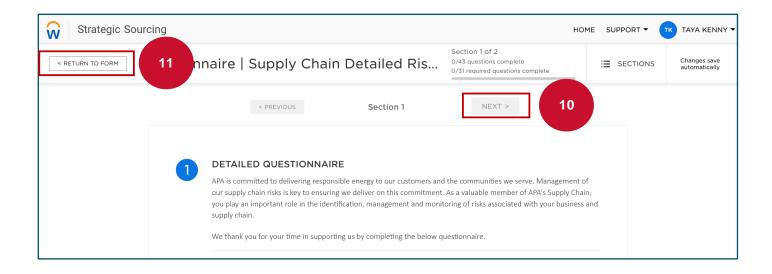




March 2025

#### SUBMITTING THE SUPPLIER FORM

- 10. When the **NEXT** button is greyed out you have reached the end of the questionnaire. Tip: you can easily view how many questions you have answered and if you have answered all required questions at the top of the form.
- 11. When you have completed filling in the form, navigate to the **RETURN TO FORM** button on the upper lefthand side of the screen.

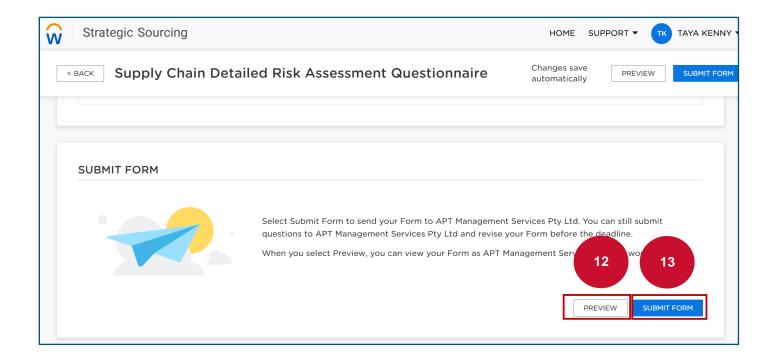






March 2025

- 12. You may preview your finalised form by pressing PREVIEW in the bottom menu. Then selecting VIEW.
- 13. To submit the form, press the **SUBMIT FORM** button in the bottom menu. You will receive an email confirming your submission.





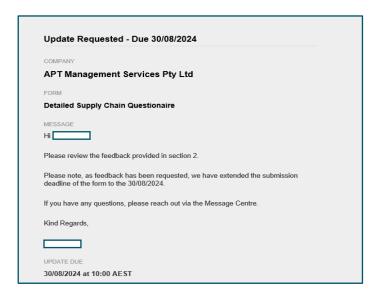


March 2025

#### RESPONDING TO FEEDBACK

Once APA has received and reviewed your submitted form, you may be required to respond to feedback and in turn update your submission.

In this scenario you will receive an email from Workday with the request from APA Group.



#### Step Action

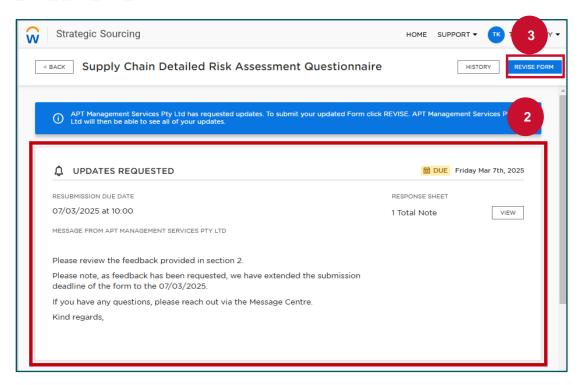
 Follow the link provided within the email or alternatively, login to via the Workday Central Login page (<u>note</u>: If you access the form via the supplier portal, you will be directed to the form via the **Bell symbol** to alert you that action is required. Re-access the form by clicking into the hyperlinked title).

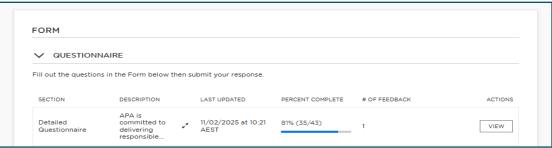


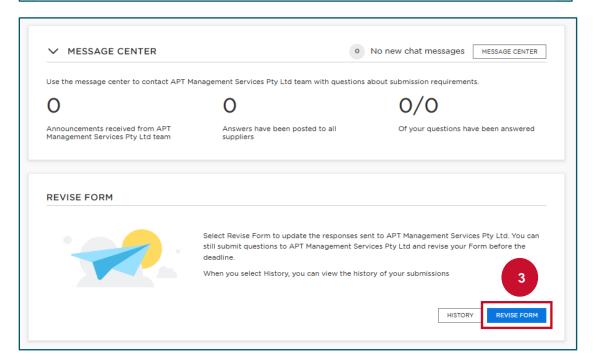
- 2. Refer to the message from APA and the new **Resubmission Due Date** within the **UPDATES REQUESTED** section. Under the Response Sheet subtitle, is a **VIEW** button this will take you into the questionnaire.
- Click Revise Form to respond to the feedback provided. <u>Important</u>: you will not be able to amend or update your responses within the form unless you have first selected REVISE FORM.







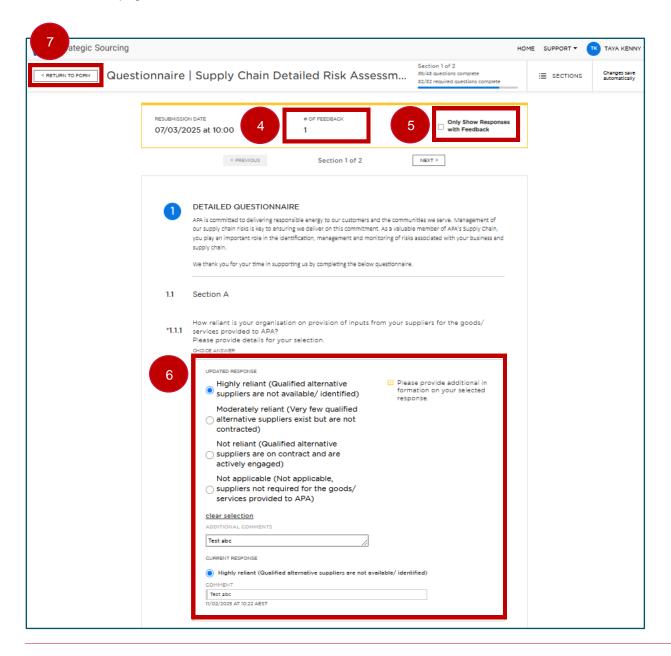








- 4. View the # of feedback provided.
- opt to only view responses with feedback by checking the tick box.
- 6. View the feedback provided by APA against your response, choose to amend your response or add context within the additional comments section (depending on the feedback provided). <u>Note</u>: if you have any questions or require clarification, reach out via the **Message Centre**.
- Select RETURN TO FORM when you are ready to resubmit the form. Press Submit Form at the bottom of the page.







March 2025

#### ADDITIONAL LOGIN INFORMATION

Trouble shooting login issues.

**Scenario 1:** I already have a Strategic Sourcing account. How do I register for Workday Central Login? - Please follow the below steps.

Step	Action
1.	Navigate to the Workday Strategic Sourcing Sign In page.
2.	Sign in to Strategic Sourcing with your current credentials. <u>Note</u> : ensure to use your own named email address.
3.	Sign out of the supplier portal.
4.	On the Sign In page, click Workday Central Login for Suppliers and sign in with the credentials you used for Strategic Sourcing.
5.	You can no longer sign in to Strategic Sourcing directly and must go through Workday Central Login (WCL).
6.	Follow steps 2 through 9 (in the below table – <b>Scenario 2</b> ) to Sign up for Strategic Sourcing to finish your WCL registration.

<u>See the guide for further information</u>: <a href="https://doc.workday.com/user-guide/en-us/strategic-sourcing/supplier-account-setup/crv1595415245865.html?toc=0.9">https://doc.workday.com/user-guide/en-us/strategic-sourcing/supplier-account-setup/crv1595415245865.html?toc=0.9</a>

Scenario 2: I have a problem with my login Authenticator, how can I reset it? - Please follow the below steps.

tep	Action
1.	On the Workday Strategic Sourcing Sign In page, click Workday Central Login for Suppliers.
	On the Workday Central Login page, enter your email address and click Continue.
	On the Password page, click Forgot Your Password?
	Click Reset Your Password on the Forgot Your Password page.
	Click Recover Account on the Let's Verify It's You page.
	In the Account Reset pop-up, select the acknowledgement check box and click Reset.
	Click Send Code.
	Enter the six-digit, one-time passcode sent to your email address.
	Set up your authenticator app.
0.	Enter and confirm a new password. Click Reset Your Password.
1.	Sign in on the Workday Central Login page with your new password and authenticator app.

If you are still facing issues, please open a request directly with <a href="mailto:scoutsupport@workday.com">scoutsupport@workday.com</a> – this is the support channel for suppliers with login issues.





March 2025

#### RECEIVING SYSTEM NOTIFICATIONS

If you are not receiving system notifications, it's possible that the emails are being marked as spam. To ensure these emails reach your inbox and to improve overall email deliverability, please follow the steps below:

- 1. Whitelist the domain: amazonses.com
- 2. Allow specific email addresses: ensure emails from <u>no-reply\_strategicsourcing@workday.com</u> and <u>no-reply-wcl@workday.com</u> are not blocked (these email addresses are used for automated emails).
- 3. **Check email body**: the email subject only contains the event name and the issuing company's name, without any mention of chat messages. Therefore, it is possible to miss these messages, chat message content will only be visible upon opening the email.

