



## Basic Connection Services

Allgas offers two basic connection services to retail customers in Queensland.

- (1) The first basic connection service available under Allgas' model standing offer comprises the provision of a new connection between Allgas' distribution pipeline and a retail customer's premises, where:
  - a. the provision of the service involves minimal or no extension to, or augmentation of, the distribution network; and
  - b. Allgas estimates that the retail customer's consumption of gas, at or through the connection, will be less than 1 terajoule ("TJ") of gas per annum; and
  - c. Allgas believes that the capital expenditure conforms with the National Gas Rules and estimates that the present value of the expected incremental value to be generated as a result of Allgas' capital expenditure for the relevant connection assets exceeds the present value of that capital expenditure; and
  - d. Allgas (and its authorised representatives) have safe and unhindered access to the retail customer's premises, so that it is not necessary for Allgas (or its authorised representatives) to make a repeat visit to the premises.
  
- (2) The second basic connection service available under Allgas' model standing offer comprises a repeat visit to commence or continue new connection work where Allgas (or its authorised representatives) do not get safe and unhindered access to the retail customer's premises, so that a repeat visit becomes necessary.

The two basic connection services are provided on and subject to the terms of Allgas' Model Standing Offer for a Basic Connection Service and a copy of which has been published on Allgas' website.

If a retail customer wishes to negotiate those terms and conditions, the connection service is no longer a basic connection service but becomes a negotiated connection service.

The two basic connection services are available to any retail customer in Queensland whose estimated gas consumption will be less than 1 terajoule per annum.



## Requirements for an Expedited Connection

If:

- (a) a connection applicant requests an *expedited connection* in the connection application; and
- (b) Allgas is satisfied that the connection application is for a basic connection service that falls within the terms of Allgas' Model Standing Offer for a Basic Connection Service; and
- (c) the connection applicant indicates in the connection application that a connection offer in terms of Allgas' Model Standing Offer for a Basic Connection Service would be acceptable to the applicant,

Allgas is taken to have made, and the connection applicant is taken to have accepted, a connection offer in terms of Allgas' Model Standing Offer for a Basic Connection Service on the date that Allgas receives the application.

If a connection applicant applies for an expedited connection but Allgas does not agree that an offer in terms of its Model Standing Offer for a Basic Connection Service is appropriate, Allgas must notify the connection applicant accordingly and draw the applicant's attention to the provisions of the National Gas Rules which deal with negotiated connections.